



Service Contract Cancellation Request Form



In the event that you wish to cancel a service contract that you purchased, please complete this form and submit it for processing to the selling Dealer identified on your Contract or send it to Sonsio by email or postal mail:

- Email to cancellation@sonsio.com
- Mail to Cancellation Requests, PO Box 16788 Golden, CO 80402-6012

Please refer to the Cancellation section within your service contract. If you reside in a state with specific laws regarding the cancellation of this Contract, the specific laws of that state will apply as outlined in the State Changes and Disclosures Addendum. For questions or cancellation quote, please call 855-912-2577 or send an email to cancellation@sonsio.com.

CONTRACT HOLDER INFORMATION

Original Contract Holder Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____ Email: _____

Vehicle Identification Number (VIN): _____

Vehicle Year, Make & Model: _____

Date of Vehicle Purchase: _____ Date of Contract Purchase: _____

CANCELLATION DATE: If the cancellation effective date requested is 60 days or more prior to today's date please include Odometer Statement, Total Loss or Repossession Letter, etc.

Customer Requested Date: _____ Trade/Sale Date: _____

Total Loss Date: _____ Repossession Date: _____

VEHICLE FINANCE INFORMATION: Was the vehicle you purchased/leased financed? ☐ Yes ☐ No

If YES, please provide the name of the Lender: _____

CONTRACT HOLDER'S AFFIRMATION OF VEHICLE LOAN STATUS AND REFUND DIRECTIVE *(initial your selection):*

(initials) This loan is satisfied **and proof of payoff is attached*** (e.g., copy of original title and payoff letter from the lender). Issue the refund directly to the contract holder.

(initials) This vehicle loan is NOT satisfied; issue the refund directly to the lender identified on the Contract. Any proceeds which exceed the amount of the outstanding loan balance will be refunded by the lender to the contract holder.

(initials) Not applicable - the vehicle was not financed. The refund will be issued directly to the contract holder.

DEALER INFORMATION

Dealer: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____ Dealer Representative: _____

Reason for Cancellation: _____

Customer Signature _____

Date _____

Dealer Representative _____

Date _____

*without proof of payoff, the cancellation refund will be issued to the lender.